

## Utility & Telecom Cost Audit

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### Success for the City of Rockford

Rockford, a city of more than 150,000 residents, experienced many changes and growth in the past decade. To coincide with this growth, the city wanted to optimize its management of utility expenses, including city-wide telecommunication expenses.

Rockford officials knew they could not implement increased monthly cost savings on such a large scale without a little help. Determined to add funds to their monthly budget without shifting the burden to the taxpayers, Rockford partnered with Azavar Audit Solutions, Inc.

Azavar Audit collaborated with Rockford to execute a **utility and telecom cost audit**. Through this proprietary audit program, Azavar Audit determined if Rockford's actual monthly costs were in line with what should be spent on service providers.

During the course of the audit, Azavar Audit experts scrutinized Rockford's accounts payable to discover all billing errors on behalf of their major electric and telecommunications providers.

After sifting through millions of pieces of data, Azavar Audit found several instances in which Rockford was overpaying service providers. In each case of overpayment, Rockford's service providers had made the billing errors.

Azavar Audit not only uncovered the billing mistakes, they also used their relationship with the service providers to collect the funds owed back to Rockford. So far, Azavar Audit **recovered more than \$75,000** for the City of Rockford.

When the money had been rightly added to the city's budget, Azavar Audit facilitated necessary negotiations in order to ensure accountability, compliance, more efficient procedures, and higher standards for future taxpayers.

To find out how Azavar Audit can get similar results for your organization, contact Kevin Lerash, Azavar Audit Solutions Membership Coordinator at **800-683-0800**.